

## CUSTOMER SERVICES AND TECHNICAL/PRICING TEAMS

AVAILABLE TO HELP YOU MONDAY TO FRIDAY BETWEEN 8.30AM AND 5.00PM



Please click the product group you are interested in to see your contacts

**SOIL  
& DRAIN**

**WATER  
& SEWER  
AND  
ACCESS  
COVERS &  
GRATINGS**



# CUSTOMER SERVICES AND TECHNICAL /PRICING – SOIL AND DRAIN TEAM

Available to help you Monday to Friday between 8.30am and 5.00pm

## Order processing and progressing

[orders.pam@saint-gobain.com](mailto:orders.pam@saint-gobain.com)

## General technical and sales enquiries

[technical.pam@saint-gobain.com](mailto:technical.pam@saint-gobain.com)

### CONTACT QUICKLINKS

- ▶ Home
- ▶ Soil & Drain
- ▶ Water & Sewer and Access Covers & Gratings



TEAM	London & South East	Central, North, South West & Northern Ireland
<b>CUSTOMER SERVICE TEAM</b>	<p><b>South East:</b> AL, BN, BR, CR, CT, DA, IG, LU, ME, RH, RM, SM, TN</p> <p><b>London:</b> E, EC, EN, HA, KT, N, NW, SE, SW, TW, UB, W, WC, WD</p>	<p><b>Scotland:</b> AB, DD, DG, EH, FK, G, HS, IV, KA, KW, KY, ML, PA, PH, TD, ZE</p> <p><b>North East:</b> BD, DH, DL, DN, HD, HG, HU, HX, LS, NE, S, SR, TS, WF, YO</p> <p><b>North West:</b> BB, BL, CA, CH, CW, FY, IM, L, LA, M, OL, PR, SK, WA, WN</p> <p><b>East:</b> CB, CM, CO, IP, LN, MK, NN, NR, PE, SG, SS</p> <p><b>Midlands:</b> B, CV, DE, DY, LE, NG ST, TF, WS, WV</p> <p><b>Wales:</b> CF, CW, GL, HR, LD, LL, NP, SA, SY, WR</p> <p><b>Southern:</b> BH, DT, GU, GY, HP, JE, OX, PO, RG, SL, SO, SP</p> <p><b>South West:</b> BA, BS, EX, PL, SN, TA, TQ, TR</p>
	<p><b>SARAH FLOOD</b> 01952 262502 <a href="mailto:sarah.flood@saint-gobain.com">sarah.flood@saint-gobain.com</a></p>	<p><b>SARAH THOMAS</b> 01952 262522 <a href="mailto:sarah.thomas@saint-gobain.com">sarah.thomas@saint-gobain.com</a></p>
<b>TECHNICAL TEAM</b>	<p><b>ANTHONY MYERS</b> 01952 262536 <a href="mailto:anthony.myers@saint-gobain.com">anthony.myers@saint-gobain.com</a></p>	<p><b>TARNIA OSBORNE</b> 01952 262548 <a href="mailto:tarnia.osborne@saint-gobain.com">tarnia.osborne@saint-gobain.com</a></p>



## After Sales

If you have concerns about anything after you've received your order, please let us know

**LUCY EASDEN**  
01952 262520

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**CUSTOMER SERVICES MANAGER**  
**MATTHEW GARTHWAITE**

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[www.pamdrainage.co.uk](http://www.pamdrainage.co.uk)

# CUSTOMER SERVICES – WATER & SEWER AND ACCESS COVERS & GRATINGS

Available to help you Monday to Friday between 8.30am and 5.00pm

## Order processing and progressing

[customerorders.uk.pam@saint-gobain.com](mailto:customerorders.uk.pam@saint-gobain.com)

### CONTACT QUICKLINKS

- ▶ Home
- ▶ Soil & Drain
- ▶ Water & Sewer and Access Covers & Gratings



CUSTOMER TYPE	South & East	Central & North	E-Business and N. Ireland
▶ <b>Distributors</b>	<b>South East:</b> AL, BN, BR, CR, CT, DA, IG, LU, ME, RH, RM, SM, TN	<b>Scotland:</b> AB, DD, DG, EH, FK, G, HS, IV, KA, KW, KY, ML, PA, PH, TD, ZE	<b>Wolseley UK</b> (Drain Center, Burdens, Fusion)
▶ <b>Local Authorities</b>	<b>South West:</b> BA, BS, EX, PL, SN, TA, TQ, TR <b>Southern:</b> BH, DT, GU, GY, HP, JE, OX, PO, RG, SL, SO, SP <b>London:</b> E, EC, EN, HA, KT, N, NW, SE, SW, TW, UB, W, WC, WD <b>East:</b> CB, CM, CO, IP, LN, MK, NN, NR, PE, SG, SS	<b>North East:</b> BD, DH, DL, DN, HD, HG, HU, HX, LS, NE, S, SR, TS, WF, YO <b>North West:</b> BB, BL, CA, CH, CW, FY, IM, L, LA, M, OL, PR, SK, WA, WN <b>Midlands:</b> B, CV, DE, DY, LE, NG ST, TF, WS, WV <b>Wales:</b> CF, CW, GL, HR, LD, LL, NP, SA, SY, WR Welsh Water Burdens Logistics	<b>Jewson, Graham, Travis Perkins, BSS, Keyline</b> <b>Grafton Group</b> (Civils & Lintels, PDM, Buildbase, Plumbase, Davies) (with subsequent order management by the Co-ordinators on the left as per the customer's region)
	<b>SARA HOUGH</b> 0115 930 0751 <a href="mailto:sara.hough@saint-gobain.com">sara.hough@saint-gobain.com</a>	<b>CATHY TINDALL</b> 0115 930 0662 <a href="mailto:cathy.tindall@saint-gobain.com">cathy.tindall@saint-gobain.com</a>	<b>SARA HOUGH</b> 0115 930 0751 <a href="mailto:sara.hough@saint-gobain.com">sara.hough@saint-gobain.com</a>

**Either Sara or Cathy will be happy to help you regardless of area**

CUSTOMER TYPE	South East & Southern		South West	Central & Wales	North	National
▶ <b>Utility Companies</b>	South East	Portsmouth	South West	Affinity	Essex & Suffolk	British Telecom
▶ <b>Utility Contractors</b>	Southern	Sutton & East Surrey	Wessex	Anglian	Northumbrian	<b>HEATHER HEXTALL</b> 0115 930 0624 <a href="mailto:heather.hexall@saint-gobain.com">heather.hexall@saint-gobain.com</a>
▶ <b>Highways England</b>	Thames		Bristol	Dee Valley	Scottish, UU NWW	Gas Companies <b>SARA HOUGH</b>
	Guernsey		Bournemouth	Severn Trent	Yorkshire	Highways England Contractors <b>LAUREN PARRY</b>
	Jersey			South Staffs		
	<b>LAUREN PARRY</b> 0115 989 8902 <a href="mailto:lauren.parry@saint-gobain.com">lauren.parry@saint-gobain.com</a>	<b>CATHY TINDALL</b> 0115 930 0662 <a href="mailto:cathy.tindall@saint-gobain.com">cathy.tindall@saint-gobain.com</a>	<b>MATT FINNEY</b> 0115 930 0725 <a href="mailto:matt.finney@saint-gobain.com">matt.finney@saint-gobain.com</a>	<b>LAUREN PARRY</b> 0115 989 8902 <a href="mailto:lauren.parry@saint-gobain.com">lauren.parry@saint-gobain.com</a>	<b>MATT FINNEY</b> 0115 930 0725 <a href="mailto:matt.finney@saint-gobain.com">matt.finney@saint-gobain.com</a>	



## After Sales

If you have concerns about anything after you've received your order, please let us know

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