

5th January 2021

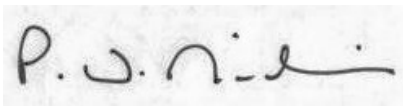
Dear Customer,

As we again enter a new national lockdown, we would like to take this opportunity to reassure all our customers and partners that the measures that we have put in place enable us to operate all our facilities Covid safely and therefore, maintain continuity of supply to the vital sectors we serve, as we have done throughout this crisis.

Those who can work from home are doing so, contact can be made through the traditional methods of phone and e-mail etc. or via our chosen platform Microsoft TEAMS.

My colleagues throughout PAM continue to rise to the challenge and I am truly grateful for all their efforts and dedication, as they provide you, our valued customers, with the goods and services you need.

Best regards



Paul Minchin
Managing Director