

Quality Policy

At Saint-Gobain PAM UK :

- We develop a company culture able to deliver world class customer satisfaction and service levels.
- We strive to understand and deliver the expectations of our customers and other interested parties.
- We use the strengths of our business and aim to become our customers' first choice through the actions of our people.
- We develop our products, services, processes and people through the implementation of best practices to ensure we provide our customers with their desired solutions.
- We continually improve our performance to ensure our customers obtain best value by pursuing the company's strategy to become our customers' first choice.
- We ensure that we fully implement the requirements of the Quality and Service Ambition of the Pipe Activity.

We demonstrate our commitment to these values by maintaining a quality assurance management system that is certified to BS EN ISO 9001.



Paul Minchin
Managing Director
22 January 2021

We are committed to reviewing our Quality Policy on an annual basis